

adam moore

I.T. Professional

Profile

I am an enthusiastic I.T. professional who has enjoyed being part of successful and productive teams in both large and small office environments. I delight in tackling computer-related tasks. I am quick to grasp new ideas and concepts and to develop innovative and creative solutions to problems. I am able to work well on my own initiative and can demonstrate the high levels of motivation required to meet the tightest of deadlines. Even under significant pressure, I possess a strong ability to perform effectively. I am a reliable and conscientious employee; enjoy working with clients and have a proven record of achieving targets and goals. I look forward to training towards recognised qualifications in the work place.

Experience

beCogent

Contract: The Entertainer
Torrance House, Erskine Harbour,
Renfrewshire, PA8 6PA
Customer Service Representative
November 2009 - December 2009
(Full-time temporary post)

Becogent offer a diverse range of contact centre solutions, including fully outsourced partnerships, services to complement and support an in-house operation, short and long-term consultancy and project work.

The Entertainer incorporates the "Gadget Shop" and the "Toy Shop" and my job was to place orders, query deliveries and respond to emails in a call-centre environment.

IT Alliance (C2K/HP Service Desk)

9 Lanyon Place, Belfast, BT1 3FJ
Helpdesk Engineer
August 2009 - October 2009

4 Deaconsbank Place
Glasgow
G46 7US

07841624574

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(Full-time temporary post)

C2k is responsible for the provision of an ICT managed service to all schools in Northern Ireland - with an infrastructure of 65,000+ desktops and laptops, it is the largest educational network in Europe.

In the role of helpdesk engineer I formed part of an experienced team who provided technical support to over 1000 schools by telephone and remote assistance.

Soltys Brewster Consulting

250 Ravenhill Road, Belfast, BT6 8GJ
Graphics and IT Manager
August 2005 - May 2009

During my time with this environmental consultancy I developed extensive experience in the technical, graphic and computer skills required for the preparation of landscape architectural drawings and figures. The range of projects included environmental assessment, residential and commercial developments, health care design and historic landscape restoration.

I was responsible for broadening the technical knowledge in the office by implementing a GIS (Graphical Information System) structure and wind farm development visualisation system, aiding in the creation of figures, wire lines, photomontages and ZTV's (Zone of Theoretical Visibility).

I was also responsible for the design, layout and publication of several Village Design Statement documents, managing the server and computers systems and for the maintenance and update of the company website www.soltysbrewster.co.uk.

Unfortunately I was made redundant due to cutbacks resulting from the current economic situation.

Education

Napier University Edinburgh

2003 – 2005

BSc Multimedia Technology (Distinction)

14 modules completed and passed including 4 Merits in Web Development, Object-Orientated Programming, Digital Media and Group Project. In my final year, I was appointed as a senior resident and was responsible for the day-to-day welfare of first year students in my halls of residence.

Belfast Institute Belfast

2001 – 2003

HND Multimedia Technology (Merit)

23 modules completed and passed including 4 Distinctions in Computing Fundamentals, Audio-Visual Techniques, 3D modelling and Animation and 2D/3D/4D Digital Applications. I also obtained 12 Merits.

Castlereagh College Belfast

1997 - 1999

ND Electrical & Electronic Engineering

23 modules completed including 3 Distinctions and 4 Merits

Professional Affiliation

Member of the British Computer Society

Specialist Software

AutoCAD 2008

Microsoft Office 2003

Microsoft Exchange

Adobe Photoshop CS4

Adobe Dreamweaver CS4

Adobe InDesign CS4

Adobe Fireworks CS4

Adobe Illustrator CS4

Adobe Flash CS4

Adobe Premiere CS4

Adobe Soundbooth CS4

Adobe Audition 3

ArcView 9.2,

Resoft Wind farm

Datawatch QSM

MySQL

References

Professional referee

Ashley Cromie

C2k Team Leader

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Employer

Training and Certification

- City and Guilds Level 1 Autocad
- I have completed the Salvation Army's Content Management and Web Authoring Course, which enables me to maintain church websites on the Salvation Army network.
- I have completed the Introduction to GIS course run by ESRI.
- I have completed the Safe and Sound for Leaders course which enables me to work safely with children and vulnerable adults.
- I am a qualified British Red Cross first aider and I also acted as fire officer when I was a senior resident at Napier University.

Interests

I have designed and currently maintain around 20 web sites for various charities and musical societies. This has been useful in providing me with an opportunity to interact with clients and disciplining myself to dedicate time outside of work to projects.

Over the past 2 years I have been involved in recording 4 CD's - 2 of which have won National Awards and most recently designed the covers for an award-winning CD for world-famous tuba soloist Leslie Neish.

I am currently deputy conductor of the Ireland Divisional Youth Band of The Salvation Army. An active member of the Salvation Army, I am responsible for all children between the ages of 12 - 30 at my church.

Whilst at school I was the principal tuba player for the City of Belfast Youth Orchestra and the Ulster Youth Orchestra. Since leaving school I have played freelance for many amateur orchestras and bands in England, Scotland and Ireland. Playing a musical instrument in groups has helped me to develop team-working skills, which are essential aspects of musicianship.

Personal referee

Paul Wright

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Church Pastor